

outdoor living

PRODUCT WARRANTY



Eurocell Warranty Terms & Conditions - July 2019

- ▶ The products to which this warranty applies shall be free from manufacturing defects that result in warping, cracking, splitting, rotting and fungal decay when subject to normal use for a period of twenty five (25) years from the date of delivery of the products (Warranty Period).
- ▶ This warranty only applies to manufacturing defects and does not cover:
 - fair wear and tear of the product;
 - any defects or failures in the products or damage to the products caused by:
 - (a) any abuse, misuse or neglect of the products (including, without limitation, improper handling or storage of the products or failure to install the products completely in accordance with the manufacturer's and/or the supplier's
 - (b) installation instructions and/or guidelines and/or any applicable building regulations
 - (c) failing to maintain and clean the products in accordance with the manufacturers
 - (d) use of the products beyond normal residential use;
 - (e) movement, distortion, collapse or settling of the ground or the supporting structure on which the products are installed;
 - (f) a Force Majeure event or, air pollution, mold, mildew and other similar environmental condition;
 - (g) staining as a result of grease, oil, dirt or any other similar substance;
 - any difference in the products from their description as a result of changes made by the supplier to ensure the products comply with any applicable statutory or regulatory requirements from time to time;
 - discoloration and/or variations in colour or uniformity to the products caused by:
 - (a) weathering and/or exposure by ultra violet light;
 - (b) algae, moss, shading or sap from trees, bushes, or plants;
 - (c) exposure to chemicals (whether or not directly applied to the products or in the atmosphere);